



**Community Care Durham**

SUPPORTING PEOPLE, STRENGTHENING COMMUNITY

**Mission:** With coordinated networks of volunteers and staff, enrich the well-being and quality of life for people wherever they call home.

## Volunteer Position: Telephone Reassurance

### Why should I get involved in volunteering?

- Enrich your life and the lives of others.
- Support the health, independence and well-being of our clients.
- Be part of a social environment and develop meaningful relationships.
- Help make a difference and give back to your community.

### How can I help?

Share conversation and provide wellness checks over the phone.

### What is expected of me?

Flexible schedule based on your availability (morning or afternoon) Monday through Friday. Calls are made from your home. Each call is approximately 5-10 minutes in length.

### Find a location close to you.

Volunteer at one of our Community Hubs: Clarington, North Durham (Brock, Scugog and Uxbridge), Pickering/Ajax and Whitby/Oshawa.

### What training will I receive?

- CCD Orientation and Training
- Program specific training

### What are the qualifications?

- Satisfactory Police Vulnerable Sector Check.
- Sensitivity to adults with needs related to aging, physical and/or mental health.
- Must work in a safe manner and promote the health and safety of all staff, volunteers, clients and the community as outlined within CCD policies.
- Strong communication and interpersonal skills.
- Emotionally mature personality (e.g. empathetic, respectful, non-judgmental).
- Able to work independently.
- Pleasant telephone manner.

[Apply now](#) or click [here](#) to see other opportunities.

We are an **Equal Opportunity Employer** committed to providing an inclusive workplace that embraces diversity, values differences and supports the full participation of all employees and volunteers. We recognize the importance of ensuring that all volunteers are treated with equal respect and dignity, and are protected from discrimination and harassment. In accordance with the **Accessibility for Ontarians with Disabilities Act, 2005** and the **Ontario Human Rights Code** we provide accommodations to applicants with disabilities throughout our on-boarding process. If you require this information in an alternate format; require communication supports; an accommodation in applying for a posting and/or if you are selected for an interview, please inform our Volunteer Coordination Team.