

Home To Stay

Seniors and Adults (16+)



Overview

Community Care Durham's Home to Stay Program (HTS) is a full fee for service program available to clients requiring the skills of a Personal Support Worker for routine activities of daily living and assistance with companionship.

What is provided by Home To Stay services?

- **Personal Support Services:** Includes dressing, personal hygiene, assisting with mobility, monitoring medications, and other routine activities of daily living.
- **Care Coordination:** Includes coordinating all elements of client care.
- **Companionship:** Offers clients one-on-one time, providing social interaction such as playing bingo or going for walks. A companion's support can empower clients to live with more dignity and improve their quality of life.

Services Provided

Personal Support Worker

Community Care Durham (CCD) provides PSWs who maintain a safe environment and are trained to provide personal care, assistance with the activities of daily living, social interaction, meal preparation, and client centered light housekeeping in the client's home.

Service Frequency

Home To Stay Services can be scheduled during the day, evening and overnight 24/7, Monday – Sunday to meet client needs. HTS services are available across Durham Region and are offered in a variety of settings, including seniors' apartments, social housing buildings, long-term care or even in a senior's own home.

Eligibility Criteria

This service is suitable for clients 16 years of age or older.

- Must reside in Durham Region
- Living alone or with family
- May/may not have a primary(family) caregiver.
- Needing assistance for appointments
- Receiving care in long term care (LTC), hospital or in their homes
- Needing assistance with light client-centered housekeeping

The acceptance of a referral will be at the discretion of CCD, based on the suitability of the program to meet the needs of the client. Once accepted for service, CCD will complete an In-Home assessment of care needs and develop an individualized client care/service plan for services delivery.

Intake Process

HTS services are booked through our Central Intake team which will then forward this to our Home to Stay Care Coordinator for follow-up.

Based on the service eligibility criteria for Home to Stay, Initial Assessment will be completed. The signing of the required documentation is completed to determine the needs of the client, when service is offered and scheduled day(s) for service is determined, and care needs discussed.

Limitations

Personal Support Staff in HTS do not drive clients in their vehicle to support recreational activities for companionship.

Cost for Home To Stay Services

Personal Support Worker

- **Cost: \$42.00 per hour** (regular rate), and \$63.00 per hour (statutory holiday rate), with a minimum request of 2.5 hours.

Cancellation policy: A charge equivalent to two and a half (2.5) hours will be applied to your account if less than 48 hours notice is given when cancelling a PSW.

Payment/Billing

- Clients and caregivers are invoiced for services rendered. Cash payment is not accepted. Payments can be made with credit card on file, void cheque or through insurance.

Discharge Criteria

There are several circumstances in which a client may need to be discharged from a program:

- The client no longer wishes to receive the service/participate in the program and has no other active services/programs.
- They are deceased.
- The level of care is beyond the eligibility criteria of the program to assist. (i.e. deep housekeeping, or toileting requiring more than one PSW).
- The environment is unsafe for client or staff.

Contact

Home To Stay services are booked through CCD's Central Intake team which will then forward this to our Home To Stay Care Coordinator for follow-up.

Inquiries may be directed to Central Intake Team, **please call 1-888-255-6680.**

Related Services

<https://www.communitycaredurham.on.ca/services/personal-support-caregiver-relief/>