

Mission: With coordinated networks of volunteers and staff, enrich the well-being and quality of life for people wherever they call home.

Volunteer Position: Telephone Reassurance

Why should I get involved in volunteering?

- Meet new people and develop lasting relationships.
- Increase your happiness and better your well-being.
- Learn new skills and increase your self-esteem.
- Stand out on job applications and further your career.
- Help make a difference and give back to your community.

How can I help?

Share in friendly conversation over the phone.

What is expected of me?

Flexible schedule based on your availability (morning, afternoon or evening) Monday through Sunday. Calls are made from your home. Each call is approximately 5-10 minutes in length. Three-month commitment preferred.

- Call list of clients on a weekly basis.

Find a location close to you.

Volunteer at one of our Community Hubs: Clarington, North Durham (Cannington, Port Perry and Uxbridge), Pickering/Ajax and Whitby/Oshawa.

What training will I receive?

- CCD Orientation and Training (virtual)
- Program specific training



Community Care Durham

SUPPORTING PEOPLE, STRENGTHENING COMMUNITY

What are the qualifications?

- Satisfactory Police Vulnerable Sector Check.
- Sensitivity to adults with needs related to aging, physical and/or mental health.
- Adhere to COVID-19 safety practices including providing proof of full vaccinations (where medically able in accordance with Immunization Policy and Government Directives).
- Must work in a safe manner and promote the health and safety of all staff, volunteers, clients and the community as outlined within CCD policies.
- Strong communication and interpersonal skills, pleasant telephone manner.
- Emotionally mature personality (e.g. empathetic, respectful, non-judgmental), independent worker.

[Apply now](#) or [click](#) here to see other opportunities.

We are an **Equal Opportunity Employer** committed to providing an inclusive workplace that embraces diversity, values differences and supports the full participation of all employees and volunteers. We recognize the importance of ensuring that all volunteers are treated with equal respect and dignity, and are protected from discrimination and harassment. In accordance with the **Accessibility for Ontarians with Disabilities Act, 2005** and the **Ontario Human Rights Code** we provide accommodations to applicants with disabilities throughout our on-boarding process. If you require this information in an alternate format; require communication supports; an accommodation in applying for a posting and/or if you are selected for an interview, please inform our Volunteer Coordination Team.