

Mission: With coordinated networks of volunteers and staff, enrich the well-being and quality of life for people wherever they call home.

## Volunteer Position: Telephone Reassurance

### Why should I get involved in volunteering?

- Meet new people and develop lasting relationships.
- Increase your happiness and better your well-being.
- Learn new skills and increase your self-esteem.
- Stand out on job applications and further your career.
- Help make a difference and give back to your community.

### How can I help?

Share conversation and provide wellness checks over the phone.

### What is expected of me?

Flexible schedule based on your availability (morning or afternoon) Monday through Friday. Calls can be made from the office or your home and take approximately 1-2 hours to complete. Three-month commitment preferred.

- Call list of clients on a weekly basis.
- Document length of each call and provide daily report to office staff.
- Notify the office of wellness check clients who are unreachable.

### Find a location close to you.

Volunteer at one of our Community Hubs: Clarington, North Durham (Cannington, Port Perry and Uxbridge), Pickering/Ajax and Whitby/Oshawa.

### What training will I receive?

- CCD Orientation and Training (virtual)
- Program specific training

### What are the qualifications?

- Satisfactory Police Vulnerable Sector Check.
- Sensitivity to adults with needs related to aging, physical and/or mental health.
- Adhere to **COVID-19** safety practices including providing proof of full vaccinations (where medically able in accordance with Immunization Policy and Government Directives).
- Must work in a safe manner and promote the health and safety of all staff, volunteers, clients and the community as outlined within CCD policies.
- Strong communication and interpersonal skills, pleasant telephone manner.
- Emotionally mature personality (e.g. empathetic, respectful, non-judgmental), independent worker.

**Apply now** or click **here** to see other opportunities.