



## Volunteer Position: Telephone Reassurance

### Why should I get involved in volunteering?

- Meet new people and develop lasting relationships.
- Increase your happiness and better your well-being.
- Learn new skills and increase your self-esteem.
- Stand out on job applications and further your career.
- Help make a difference and give back to your community.

### How can I help?

Share conversation and provide wellness checks over the phone.

### What is expected of me?

Flexible schedule based on your availability (morning or afternoon) Monday through Friday. Calls can be made from the office or your home and take approximately 1-2 hours to complete. Three-month commitment preferred.

- Call list of clients on a weekly basis.
- Document length of each call and provide daily report to office staff.
- Notify the office of wellness check clients who are unreachable.

### Find a location close to you.

Volunteer at one of our Community Hubs: Clarington, North Durham (Cannington, Port Perry and Uxbridge), Pickering/Ajax and Whitby/Oshawa.

### What training will I receive?

- CCD Orientation and Training (virtual)
- Program specific training

### What are the qualifications?

- Satisfactory Police Vulnerable Sector Check.
- Sensitivity to adults with needs related to aging, physical and/or mental health.
- Adhere to **COVID-19** safety practices.
- Must work in a safe manner and promote the health and safety of all staff, volunteers, clients and the community as outlined within CCD policies.
- Strong communication and interpersonal skills.
- Emotionally mature personality (e.g. empathetic, respectful, non-judgmental).
- Able to work independently.
- Pleasant telephone manner.

**Apply now** or click **here** to see other opportunities.

We are an **Equal Opportunity Employer** committed to providing an inclusive workplace that embraces diversity, values differences and supports the full participation of all employees and volunteers. We recognize the importance of ensuring that all volunteers are treated with equal respect and dignity, and are protected from discrimination and harassment. In accordance with the **Accessibility for Ontarians with Disabilities Act, 2005** and the **Ontario Human Rights Code** we provide accommodations to applicants with disabilities throughout our on-boarding process. If you require this information in an alternate format; require communication supports; an accommodation in applying for a posting and/or if you are selected for an interview, please inform our Volunteer Coordination Team.